

NAME _____ DATE _____

REVIEW TEST: UNIT 16**GRAMMAR****PART 1****Choose the correct answer to complete the sentence.**

- 1 You **had better / shouldn't / ought to** leave your purse or wallet out of your sight—somebody might steal them!
- 2 You **had better / shouldn't / ought** lock your door even if you leave the apartment for a minute.
- 3 **Had I better / Should I / Ought I** order clothes online?
- 4 You **do not have to / ought not to / had better** take your passport with you. I've heard there have been pickpockets in the subway lately.
- 5 To protect your identity, you **ought to / should / have better** not make simple passwords for your email and online bank accounts.

PART 2**Draw a line to match the statement with the best response.**

- | | |
|--|--|
| 1 My computer is too big and heavy. | A Yes, you should. They are cheap these days. |
| 2 Should I buy a new computer? | B You'd better not buy a tablet then. |
| 3 I'd like to get a new tablet this weekend. | C You should relax. I'll buy you a new one if that happens. |
| 4 You should get a new computer. | D You ought to get a tablet. |
| 5 I need something with a really big screen. | E No, I don't need one. |
| 6 You'd better not break my computer! | F You'd better wait. A new version is coming out in two weeks. |

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READING

PART 3

Read the posts on a message board for international students at a U.S. university. Then choose the correct answers.

Comments

- Justme:** My friend asked me to dinner, and she told me I should bring some food! What kind of an invitation is that? What should I bring to this strange dinner party?
- Sasha:** LOL! The invitation is totally normal. Your friend is having a potluck—a dinner party where everybody brings some food or drink. It's really a lot of fun. You know, you really ought to bring a dish from your country. People will enjoy that.
- Smiley:** What should an international student do to make friends? At my college, people always smile and say, "Hi, how are you?" but they don't wait for an answer!
- 4gud:** New students should join some clubs and international student organizations. They also ought to find a student in each class to study with.
- Newguy:** Hi. I'm new to this message board. I'm from Vietnam, and I'm going to school in the United States next year. How should I get ready?
- Toby:** Welcome Newguy! I'm at school in Chicago, and you won't believe how cold it gets here. You'd better bring a lot of warm clothes!
- Sasha:** You ought to check the school's website. They might have a Vietnam Students Association. If they do, you should email the association with your questions. Good luck!

- 1 Which sentence describes the main problem between Justme and Sasha?
 - A Justme is worried about bringing food from his/her country.
 - B Justme doesn't want to bring food to the party.
 - C Justme doesn't know what a potluck is.
- 2 What does Smiley imply when he/she writes "At my college, people always smile and say, 'Hi, how are you?' but they don't wait for an answer!"?
 - A Smiley thinks people at the college are rude.
 - B Smiley is confused by this behavior.
 - C Smiley speaks too slowly to reply.
- 3 Toby and Sasha give Newguy information about _____.
 - A clothes to take and how to find more information about the school
 - B a school student association and how to find its website
 - C Canada's weather and how to find more information about it

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4 What sort of clothing would Toby recommend to Newguy?

- A a bathing suit
- B gloves
- C pants

LISTENING

PART 4

Listen to the introduction of a radio show. Then choose the correct answers.

1 Which sentence best summarizes the main idea of the talk?

- A Companies are beginning to make rules regarding Internet etiquette.
- B A surprising story has made Internet etiquette a topic of interest.
- C Many people have problems with Internet etiquette.

2 Which sentence best describes Jenna Hardy?

- A She fired an employee for bad Internet etiquette.
- B She made people at her company angry.
- C She is an expert on communication.

3 For the email discussed in the talk, what did the subject line most likely look like?

- A ALL OF YOU HAD BETTER NOT BE LATE TO THURSDAY'S MEETING
- B All of YOU had BETTER NOT be late to Thursday's meeting!!
- C all of you had better not be late to thursday's meeting

4 The woman who was fired wants to _____.

- A work for the company again
- B get a job somewhere else
- C find a lawyer to help her

5 According to the talk, what will Sandy Nellis most likely talk about?

- A How to avoid problems when communicating on the Internet
- B How to protect yourself from receiving angry emails at the office
- C How to post angry messages without other people noticing

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SPEAKING

PART 5

Your friend asks you for advice. Give three pieces of advice. Briefly explain your reasons for each piece of advice.

Your friend: I often break my cell phone. Two months ago, I dropped it in water, and the phone stopped working. Last month, I dropped it on the ground, and the screen broke. Yesterday, I stepped on it by accident because my room is a little messy... OK, maybe it's *really* messy. I need a new phone, but I don't have any money because I was fired last week. I don't know what to do. What should I do?

WRITING

PART 6

Read the situation below. Then write a short message to the store manager to complain about the situation. Give the store manager advice on improvements the store can make.

Situation: You went to a computer repair store because your computer needed a new battery. You had to wait almost 30 minutes for service, and then when the customer service representative, Jim Landry, finally offered help, he was very rude. He took your computer for repairs and told you to come back the next day. When you went back, he said that your computer was not ready, so you had to go back to the store two days later. When you went the second time, you received your computer, but the battery was still weak. You are very angry about this experience. Write a complaint to the store manager, Anita Jones, about the experience, and offer advice on improvements.
